# What makes Assist Unique?

> Proxy, firewall, and antivirus compatible

> Browser based

> SSL and 256-bit AES encryption

> Linux and Raspberry Pi support

> Mobile software development kit

> Customer friendly

> Cross-platform compatible

**Trusted by over** 100MILLION **users globally**

## Trusted by Global Brands

Mercedes-Benz | ONEPLUS | FedEx | LONDON FILM SCHOOL lfs.org.uk | MOTOROLA SOLUTIONS

**Learn more**

CONRIOR

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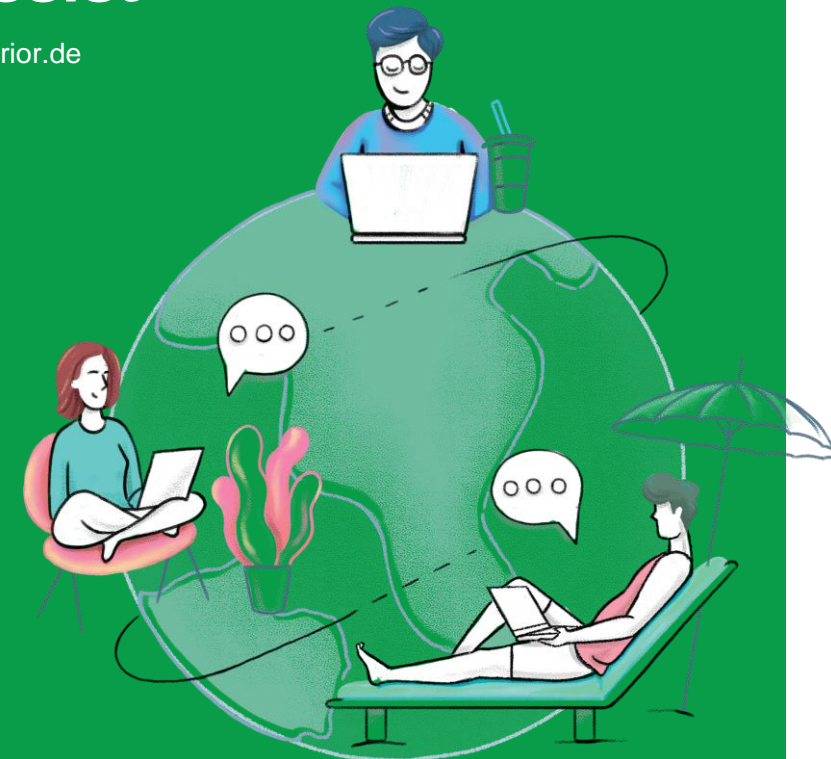www.shoprior.de

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CONRIOR

# Remote Support & Remote Access made

Smarter remote assistance for a stronger remote workforce
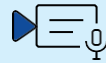
## Assist

shoprior.de

# Remote support

Instantly connect to remote devices using Assist's web-based console. There's no prior installation required—you can launch remote assistance and troubleshooting sessions in just a few minutes.

### File Transfer

Instantly transfer files up to 5GB in size between devices.

### VoIP, Voice and Video Chat

Communicate effectively and efficiently using our built-in text, VoIP, voice, and video chat options.

### Mobile App Support

Support customers with Android and iOS devices from any location using dedicated mobile apps.

### AR Assistance

Provide real-time assistance without setting foot on site using AR annotations, voice and text chat, Screen Capture, and Screen Freeze.

### Session Recording

Record all your remote sessions and store them in the cloud. Easily access them later for auditing or troubleshooting purposes.

### Elevate to Admin mode

Use the Elevate to Admin feature to perform Admin-level tasks during remote sessions. Install and uninstall software, manage the entire operating system, and more.
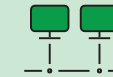
# Unattended Remote Access

Configure, manage, and access devices, even when there's no user present at the remote end. Install a light-weight agent and control devices across all platforms using Assist's Unattended Access feature.

### Bulk Deployment

Easily configure your devices using any of our silent deployment methods, such as GPO, Native tool, SCCM, and Intune.

### Wake on Lan

Wake and connect to remote computers from other devices on the same network.

### Remote Power Options

Shut down, restart, log off, and perform other power actions on remote unattended devices without needing to access any systems remotely.

### Multi Monitor Navigation

View, access, arrange, and control multiple monitors seamlessly and simultaneously.

### Session Confirmation

Add an additional layer of security to your sessions by requesting confirmation from remote users before connecting to their devices.

### Online Meetings

Collaborate with members of your organization, as well as third-party vendors, using our online meeting software.