



View



Session



Tools



Files



Chat



Invite Technician



Share My Screen



Disable Remote Input



Send Alt+Tab



Send Ctrl+Alt+Del



Run As Service



Screenshot

Invite

david.w@zylker.com

Invite

Note: You can only invite members of your organization to join as secondary technicians.

Zoho Assist



Stop Sharing



Chat

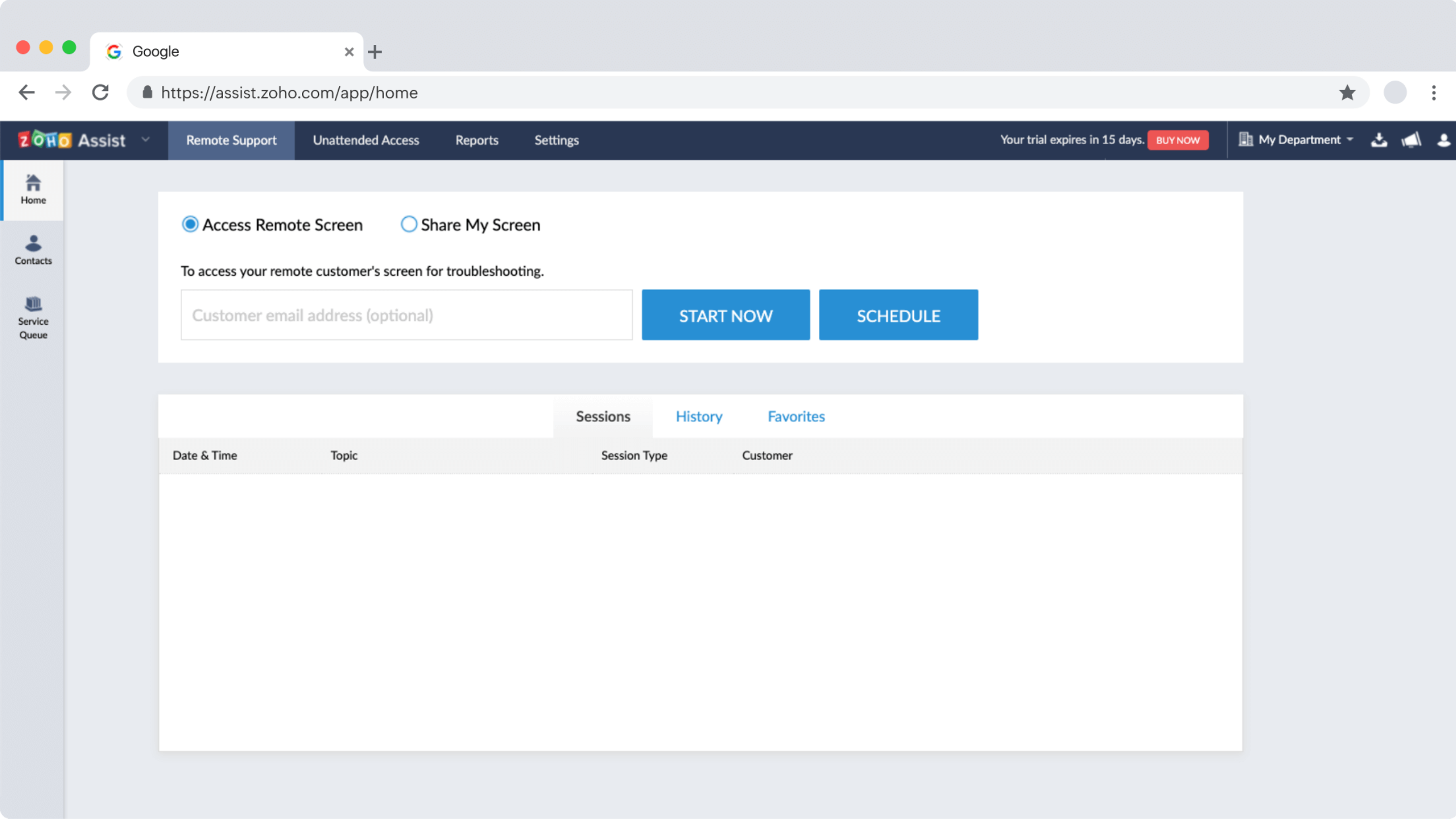


Swap Screen



Annotate

malcolm



☒ Access Remote Screen    ☐ Share My Screen

To access your remote customer's screen for troubleshooting.

Customer email address (optional)

START NOW

SCHEDULE

		Sessions	History	Favorites
Date & Time	Topic	Session Type	Customer	

All Technicians

All Levels

All Modules

Last 7 days

SUBMIT

Settings

ALL

10

INFO

8

WARNING

2

ERROR

0

Displaying 10 out of 10 records

Search

Export as CSV

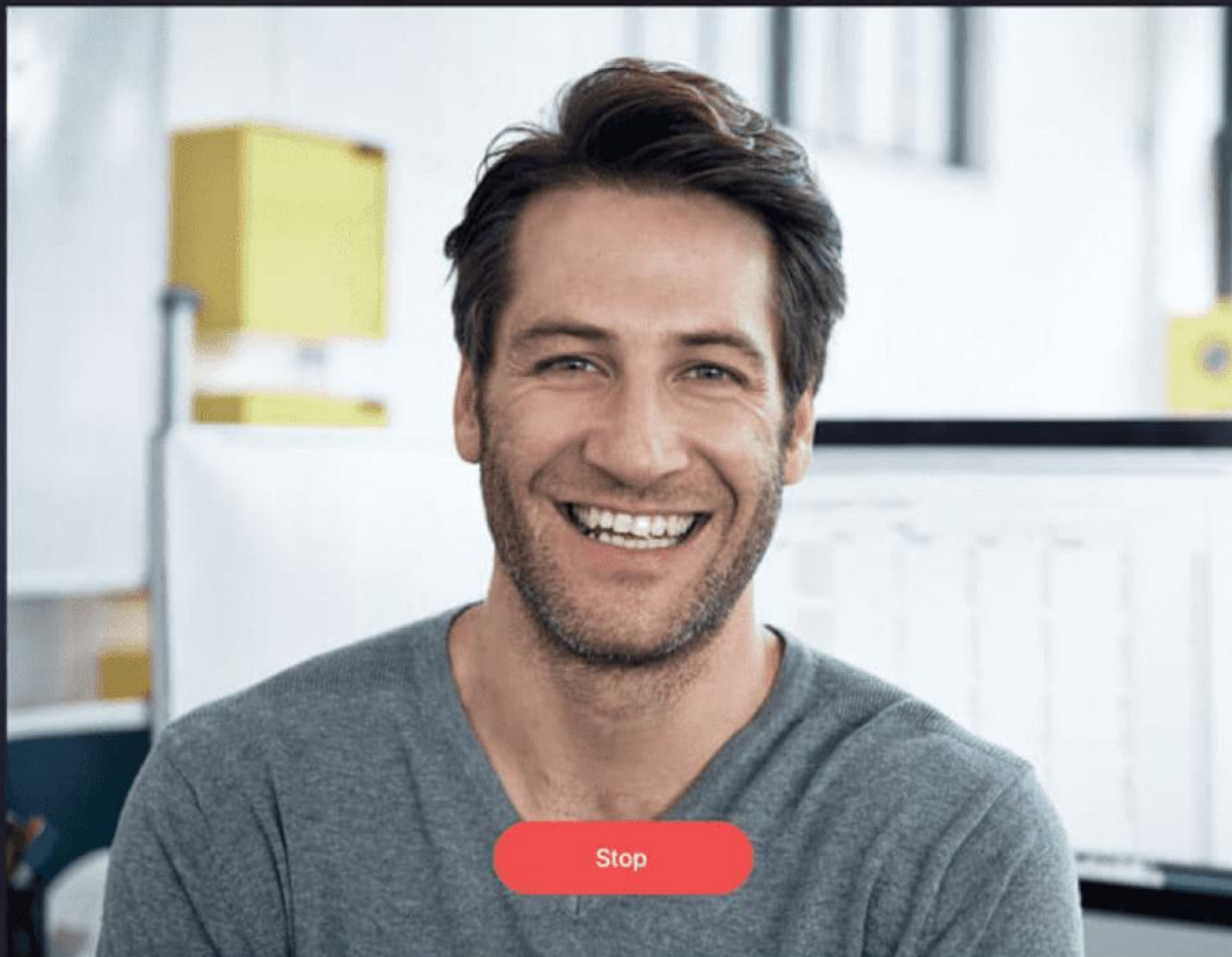
Type	Time	Module	User Name	Remarks
	Apr 10, 2018 10:44 AM	Settings	Malcolm	HTML5 technician console enabled
	Apr 10, 2018 10:44 AM	Settings	Malcolm	Desktop notification has been disabled
	Apr 10, 2018 10:44 AM	Settings	Malcolm	Sound on desktop notification disabled
	Apr 10, 2018 10:44 AM	Settings	Malcolm	Desktop notification has been enabled
	Apr 10, 2018 10:44 AM	Settings	Malcolm	Uninstall customer application after session ends has been enabled
	Apr 10, 2018 10:44 AM	Settings	Malcolm	Desktop notification has been disabled
	Apr 10, 2018 10:44 AM	Unattended Access	Malcolm	Session confirmation has been enabled
	Apr 10, 2018 10:44 AM	Unattended Access	Malcolm	Session confirmation has been disabled
	Apr 10, 2018 10:44 AM	Unattended Access	Malcolm	Session confirmation has been enabled
	Apr 10, 2018 10:44 AM	Unattended Access	Malcolm	Session confirmation has been disabled







ON AIR ( 03.34 )



+12

## Raised Hands ( 2 )



Paula Rojas

Developer Intern.  
Zylker develops

Joined 08:20 pm

Allow to speak

Deny



Li Jung - Developer

Joined 08:25 pm

## Active ( 17 )



Reyansh - Payments

Joined 08:20 pm



Misaki - Marketing...

Joined 08:20 pm



Quinn River

Joined 08:21 pm



TTimothy - CEO

Joined 08:23 pm



Alejandro Mendoza

Joined 08:25 pm



Jacob - NOC


Joined 08:26 pm




- #User Education@Team Zylker

6 participants


Tuesday, November 14th




**You**  
Hey Guys!  
Let's use this channel to discuss about User Education and Help Guides. 😊  
[@Olivia - Marketing Research Analyst](#)  
You can share the blogs and their feedbacks here 😊




**Lewis - Marketing Strategist**  
Awesome!  
I'll write a function for our feedback form, to get notified in Cliq directly when a new feedback is submitted. Will keep us all posted!



**Emma - Developer**  
That's a great idea Lewis! 👍



**Lewis - Marketing Strategist**  
It's done guys! Let's keep them feedbacks coming 😎



**You**  
Hi! We've got a new feedback.

Actions ▾