







# Folders

2 Search Folder

# All Reports

Request Reports

Estimate Reports

Work Order Reports

Service Appointment ...

Service and Part Repo...

Contact/Company Re...

Asset Reports

Other Reports

Custom Reports

# All Reports

REPORT NAME	DESCRIPTION	FOLDER	LAST ACCESSED
Trips	List of all Trips by the Field technicians or Crew	Other Reports	-
Field Technicians - Timesheet Report	Consolidated list of timesheets of the field technicians clocked	Other Reports	-
Field Technicians - Time Off Report	Consolidated list of time-offs of the field technicians	Other Reports	-
Customer Rating and Feedback Report	Rating and Customer feedback for the Appointments or Servi	Other Reports	-
Field Technician - Check in/out Report	Field Technician - Check in/out Report	Other Reports	-
Assets by Product	List of all assets by Product	Asset Reports	-
Assets Warranty Details	List of all assets with their warranty information	Asset Reports	-
Assets by Company and Contact	List of all assets grouped by Customer	Asset Reports	-
Child Asset Details	List of all child assets	Asset Reports	-
Company Primary Address Information	List of all Companies and their associated primary address	Contact/Company Reports	-
Contact's Address Information	List of all Contacts and their address	Contact/Company Reports	-
Company's Address Information	List of all Companies and their address	Contact/Company Reports	-
Cancelled/Terminated Services	List of Services Cancelled or Terminated	Service and Part Reports	-
Monthly Service Report	List of all completed services in the current month	Service and Part Reports	-
Parts Used or Utilized	List of Parts used or utilized in Completed Work Orders	Service and Part Reports	-

# Setup

## **GENERAL**

Organization Details

**Business Hours** 

Holidays

Currency

# WORKFORCE

Users **Profiles** 

Territories

Skills

## FIELD SERVICE SETTINGS

Work Types Other Settings

## **EMAIL**

**Email Template** 

Sender Email

## MAINTENANCE PLANS

Scheduled Maintenances

### **BILLING**

Billing Setup

Tax Setting

Sync Logs

#### CUSTOMIZATION

Module and Fields

Module Mapping

Status Bar

Dispatch Console

Service Reports

### AUTOMATION

Workflow Rules

Time Based Rules

**Email Notifications** 

Field Updates

Webhooks

Functions

### DATA ADMINISTRATION

Data Export

Audit Log

PII Fields

#### **DEVELOPER SPACE**

APIs

Connections

Standalone Functions

Webforms



### \* Integrate with Zoho CRM

Seamlessly integrate Sales and Field Service for superior customer experience

Zoho FSM extension for Zoho CRM  $\,
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